



# OVERVIEW & BASIC CONCEPTS



## What is EQUIPP®?

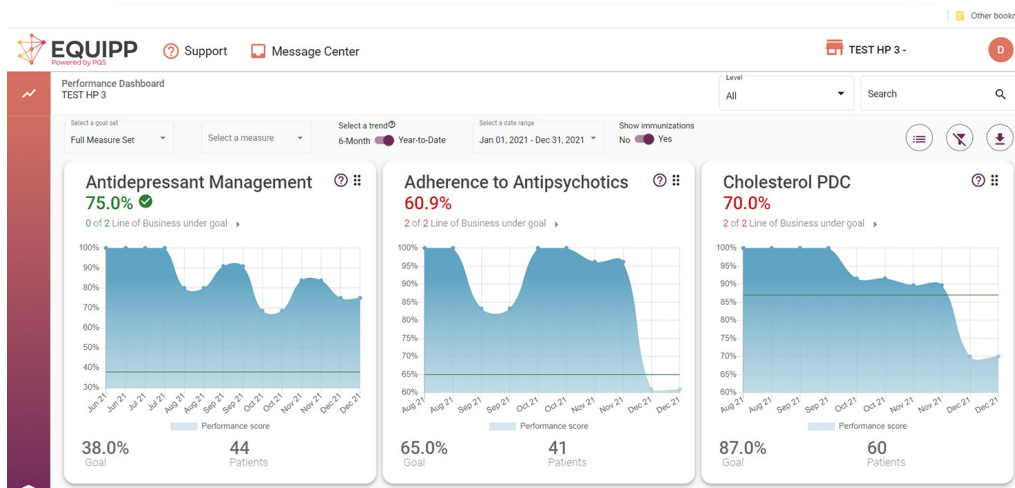
EQUIPP® is a performance information management tool that provides standardized, benchmarked data to help shape strategies and guide medication-related performance improvement.

## Who We Are

We are a healthcare technology company, connecting healthcare payers and providers through our platform and services.

## Our Mission

To contribute to a healthier world by driving quality measurement as the pathway to better patient health outcomes.



## Foundational Pillars

- ✓ Neutral, Standardized Connectivity
- ✓ Pharmacy and Performance Expertise
- ✓ Data Analytics
- ✓ Focus on Patient/Member Outcomes



600 Park Offices Dr. Ste. 300  
Durham, NC 27709

Support: support@pharmacyquality.com  
Email: info@pharmacyquality.com

www.pharmacyquality.com  
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# Measure Dashboard Filter Bar

Performance Dashboard  
TEST HP 3

Select a goal set: Full Measure Set

Select a measure: [Dropdown]

Select a trend: 6-Month  Year-to-Date

Select a date range: Jan 01, 2021 - Dec 31, 2021

Show immunizations: No  Yes

Level: All [Dropdown]

Search: [Input] [Search Icon]

Level

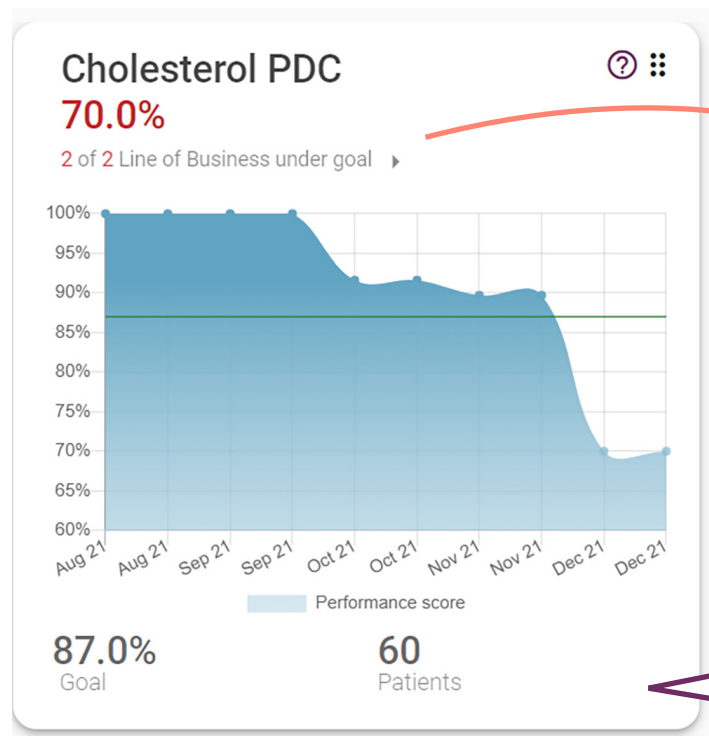
- All
- Medicare PBP
- Medicare Contract
- Line of Business

**Select a Trend, Date Range and Immunizations**

The Select a trend filter toggles between 6-Month and Year-to-Date, but will now default to the Year-to-Date period. With the data date range, you can change the trend period, select specific measures, and turn on or off the immunization view within this row of filters if this is data you host within EQUIPP®.

**Plan Level Access**

Plan level access can filter your overall plan view down to sub-levels of performance (e.g. Medicare PBP, Contract, Line of Business, etc.) allowing easy accessibility to variable levels of performance information. The search bar can also allow quick access to specific health plan contracts.



## Measure Tile Display

The quality measures with data for your business are displayed in tile format starting with name and performance score across the top, followed by any available performance views broken out by program, Line Of Business (LOB), contract, etc.

Your performance score over time is represented by a blue graph at the center of the tile over the measurement period. In the top right corner of each tile, the question mark will display the full name of the measure which includes the ideal for score performance and who the measure developer is. The six dots next to the question mark allow you to pick up the measure tile and rearrange the performance dashboard to your liking. You can also click on the measure name to drill down into performance at the specified level to understand performance at a pharmacy organization level.

The bottom of each measure tile displays the performance goal of the measure according to the goal set selected and the measure denominator member count.

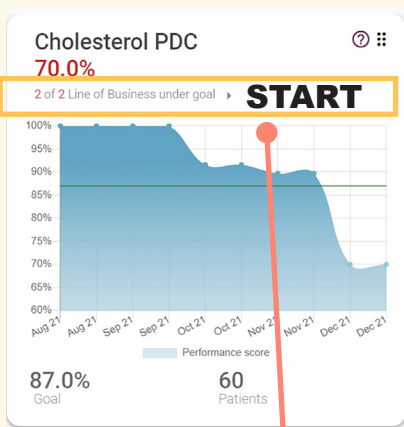


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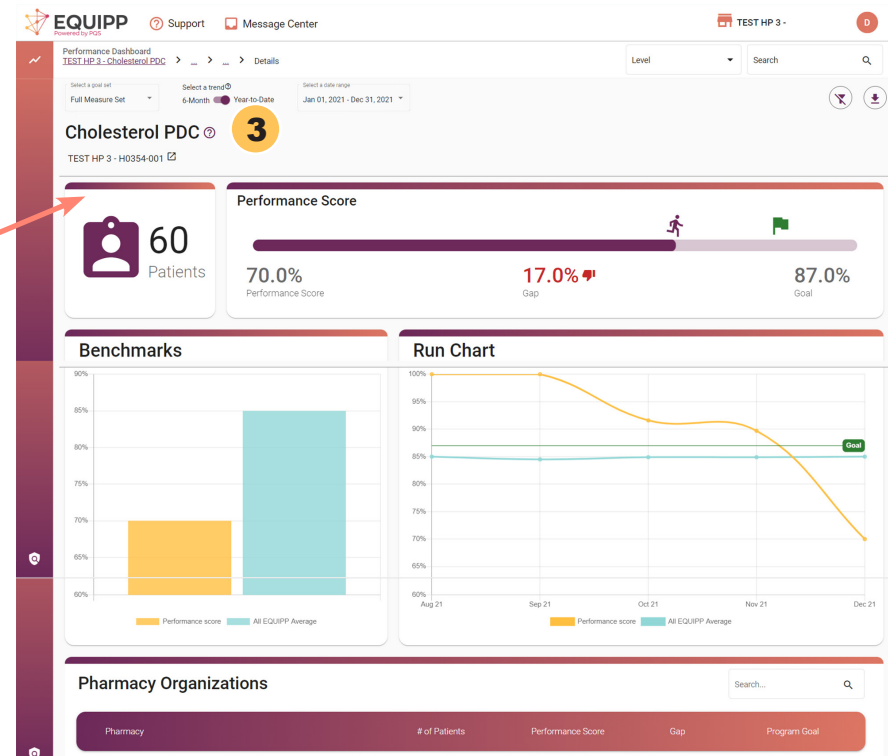
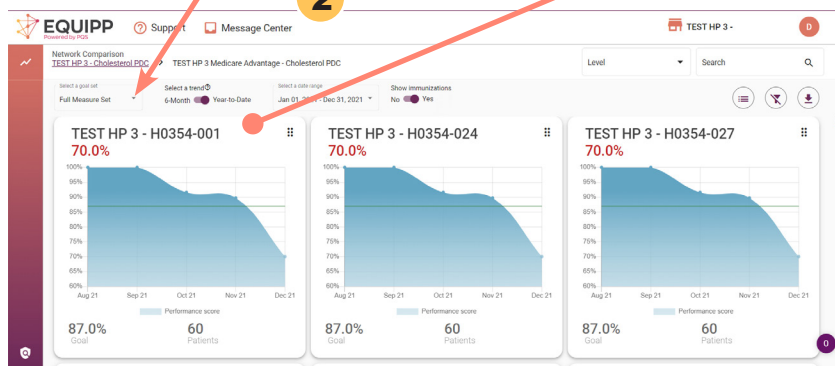
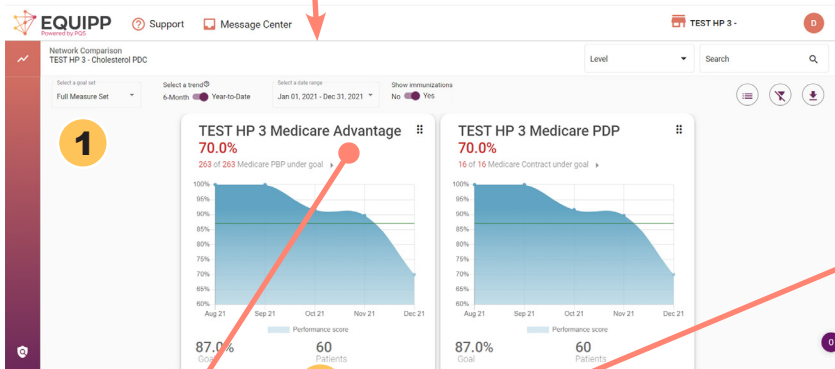
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# Navigation to Access Performance Data



**START**-To drill down to performance data, start by clicking on the Line of Business under goal link in the measure tile.

1. From there you will see a network comparison screen. In the example below, if we look at the TEST HP 3 Medicare Advantage tile, we can then click the line showing 263 of 263 Medicare PBP under goal.
2. That would allow us an overview tile look at all 263 plans. Clicking on the first tile in this view would take us to final level of performance for that specific line.
3. In the performance view, you can see total number of patients, performance score, benchmarks, run charts, and by scrolling down you would get a full list of pharmacy organizations.



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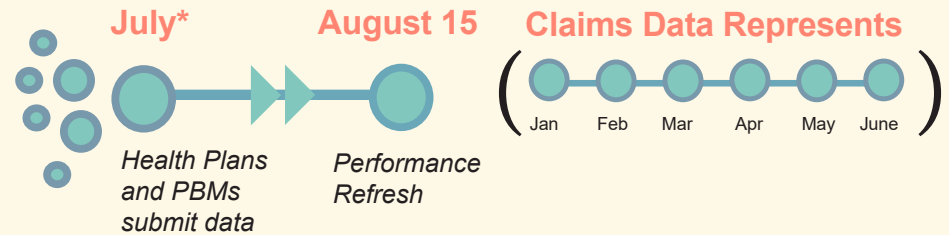
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# Data, Scores and EQUIPP® Refresh

On a monthly basis, several health plans and Pharmacy Benefit Managers (PBM) provide prescription and medical claims and member eligibility details to PQS. Measure calculations are completed and performance scores are displayed in EQUIPP®.

Performance information is updated the following month after the claims data is received. Typically, performance scores are updated towards the middle of each month. PQS EXCEEDS the healthcare industry standards whose scores may have a delay of months or years.



**\*EXAMPLE REFRESH TIMELINE:** A performance refresh for August reflects data submitted by health plans and PBMs in July. This data represents a measurement period of January through June. PQS validates the data submissions and calculates performance scores which are updated for display in August.

## Improving Patient Outcomes – Engaging Community Pharmacy in a NEW Patient-Centered Way

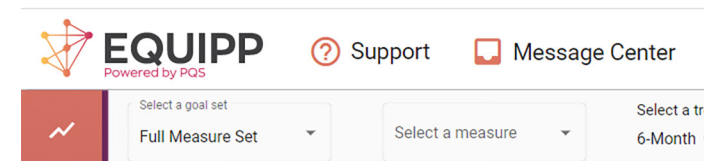
The NEW EQUIPP® will offer participating pharmacies several innovative ways of understanding performance scores and quality improvement activities. The pharmacy view in the NEW EQUIPP® has been redesigned to encompass a patient-centered view allowing pharmacies the ability to see patients attributed to multiple measures in one view along with the whole qualifying patient population, not just those negatively impacting the performance score. These new features and functionality will allow for pharmacies to take a more proactive approach to quality improvement.

## Supportal

The EQUIPP® support team is available to address questions or your user/client concerns. The support team is active Mon- Fri from 8:30 am to 5 pm (EST) and will typically respond to submitted questions within one business day.

The “Support” link at the top of the website next to the EQUIPP® logo will transport you to an area to submit a “support ticket.” The ticket can be used to submit your questions to the support team regarding password resets, site performance issues, and other technical support.

You may also send an e-mail to [support@equipp.org](mailto:support@equipp.org). Answers to other frequently asked questions can be found at [support.pharmacyquality.com](http://support.pharmacyquality.com).



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