

# EQUIPP

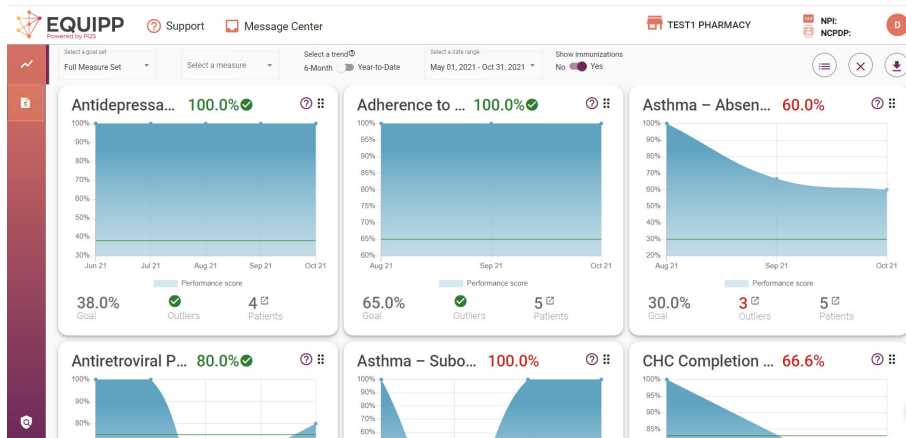
Powered by PQS

## OVERVIEW & BASIC CONCEPTS



### What is EQUIPP®?

EQUIPP® is a performance information management tool that provides standardized, benchmarked data to help shape strategies and guide medication-related performance improvement.



### Performance Measures and Pharmacy Scores

- Performance measures within EQUIPP® are calculated using paid prescription drug claims data, medical claims and member eligibility data hosted from health plans or pharmacy benefit managers.
- Performance scores represent the percentage of patients that are meeting the intent of a measure.

Pharmacy Adherence Example:

$$92\% = \frac{23 \text{ Adherent Patients}}{25 \text{ Total Patients}}$$

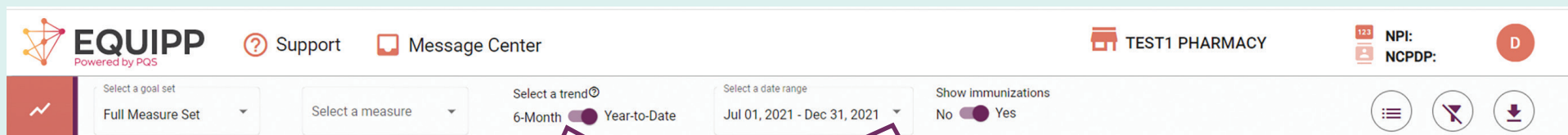


600 Park Offices Dr. Ste. 300  
Durham, NC 27709

Support: support@pharmacyquality.com  
Email: info@pharmacyquality.com

www.pharmacyquality.com  
equipp.pharmacyquality.com

# Measure Dashboard Filter Bar

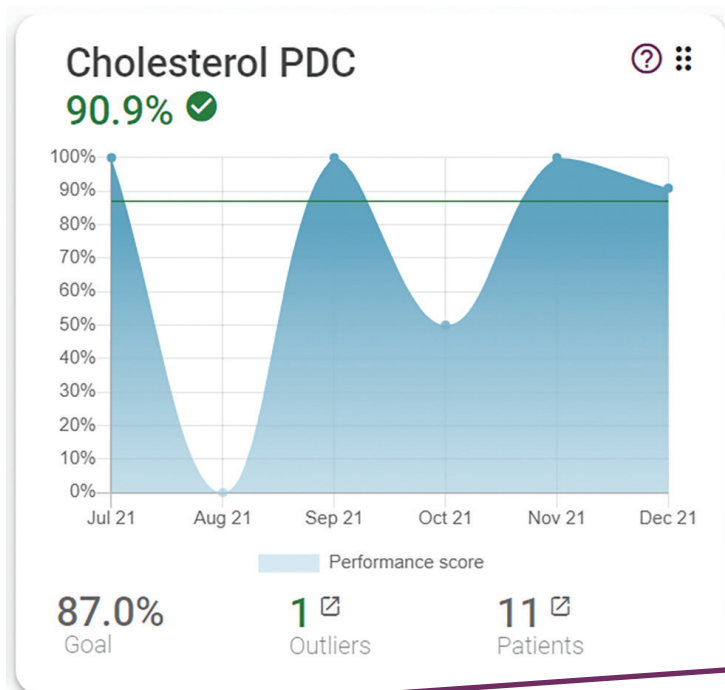


## Select a trend

The Select a trend filter toggles between 6-Month and Year-to-Date. To better align with payer programs that pharmacies may participate in and to support the goals of the pharmacy, the Select a trend filter will now default to the Year-to-Date period.

## Data date range & Immunizations

The data date range being represented can be found to the immediate right of the trend. You can change the trend period, select specific measures, and turn on or off the immunization view within this row of filters.



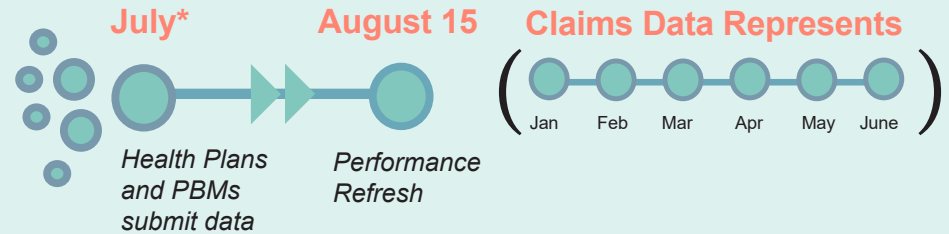
## Measure Tile Display

The quality measures with data in your pharmacy are displayed in tile format starting with name and performance score across the top. Your performance score over time is represented by a blue graph at the center of the tile over the measurement period. In the top right corner of each tile, the question mark will display the full name of the measure which includes the ideal for score performance and who the measure developer is. The six dots next to the question mark allow you to pick up the measure tile and rearrange the performance dashboard to your liking.

The bottom of each measure tile displays the performance goal of the measure, the outliers contributing to the measure, and our newest patient level feature which includes the total number of patients in the denominator count of the measure.

# Data, Scores and EQUIPP® Refresh

On a monthly basis, health plans and Pharmacy Benefit Managers (PBM) provide prescription and medical claims and member eligibility details to PQS. Measure calculations are completed and performance scores are displayed in EQUIPP®. Performance information is updated the following month after the claims data is received. Typically, performance scores are updated towards the middle of each month. PQS EXCEEDS the healthcare industry standards whose scores may have a delay of months or years.



**\*EXAMPLE REFRESH TIMELINE:** A performance refresh for August reflects data submitted by health plans and PBMs in July. This data represents a measurement period of January through June. PQS validates the data submissions and calculates performance scores which are updated for display in August.

## Improving Patient Outliers

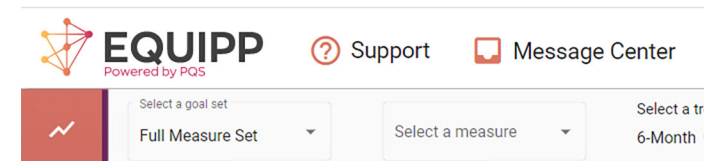
Outliers represent the patient population that are non-adherent or not meeting the intent of a measure. Resources are available in EQUIPP® to target these patients. EQUIPP® enables the documentation of actions, barriers, and potential outcomes associated with an outlier. This tool is available to assist pharmacies in organizing efforts for pharmacy staff to use towards targeting patient improvement opportunities.

## Supportal

The EQUIPP® support team is available to address questions or concerns by pharmacies. The support team is active Mon- Fri from 8:30 am to 5 pm (EST) and will typically respond to submitted questions within one business day.

The “Support” link at the top of the website next to the EQUIPP® logo will transport you to an area to submit a “support ticket.” The ticket can be used to submit your questions to the support team regarding password resets, site performance issues, and other technical support.

You may also send an e-mail to [support@pharmacyquality.com](mailto:support@pharmacyquality.com). Answers to other frequently asked questions can be found at [support.pharmacyquality.com](http://support.pharmacyquality.com).



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