

EQUIPP'S EVOLUTION



The re-architected EQUIPP® platform now provides a better user experience and makes it even easier for pharmacies to guide medication-related performance improvement. It also allows PQS to expand enhanced services opportunities for pharmacies.

Modern Design Speeds Navigation

- Access EQUIPP® your way via desktop, tablet, or phone
- Prioritize payer programs and patient opportunities
- Filter and customize your dashboard



Redesigned EQUIPP® Display

Patient-Centered View Simplifies Care

- Review patient details for more than one measure in a fly-out view
- Streamline intervention coordination with an enhanced documentation tool that lets you prepare notes for patients, print the display, and coordinate team care

All-Patient Listing for Each Measure

- Now you can identify patients before they negatively impact performance



Check out the redesigned EQUIPP® at its new URL:

<https://equipp.pharmacyquality.com/>



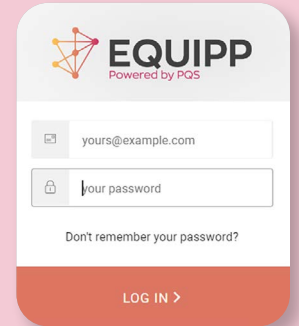
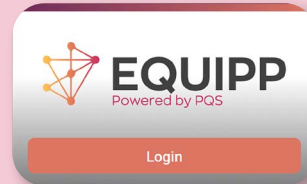
PLATFORM OVERVIEW



EQUIPP's re-architected platform makes it easier for pharmacists to guide medication-related performance improvement.

FIRST STEPS

- 1 Select "Login."
- 2 Enter your username and password and select "LOG IN." Note: This step may vary if certain stores have single sign on (SSO) or require multi-factor authentication (MFA). Questions? Email support@pharmacyquality.com
- 3 Review Top Bar and Navigation Icons.



Redesigned Performance Dashboard

Quality measure tiles and filters – get the information you need – in less time.

TOP BAR

- EQUIPP® Logo Home Screen
- Support EQUIPP® Support Website
- Message Center News & Notifications
- Your Pharmacy Name
- NPI & NCPDP
- Sign In & Sign Out

Navigation Icons

- Performance Dashboard
- My Program
- Enhanced Services
- Terms of Use & Privacy Policy

Dashboard Data:

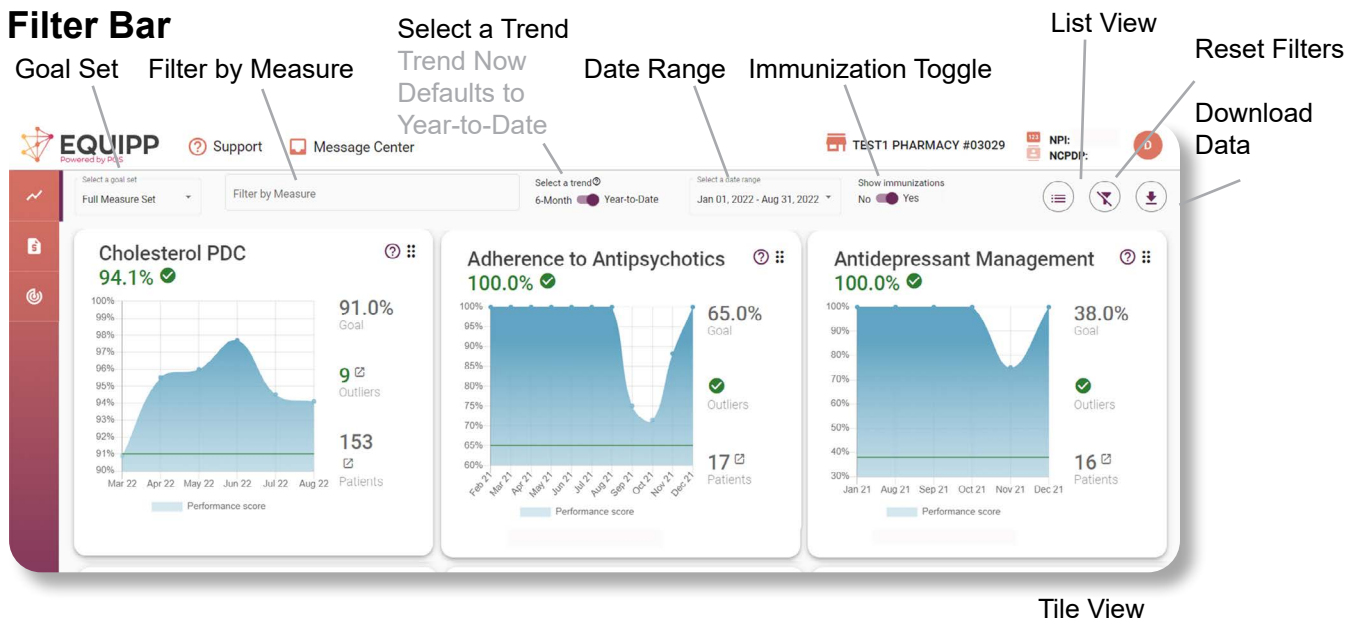
Measure	Score	Goal	Outliers	Patients
Cholesterol PDC	94.1%	91.0%	9	153
Adherence to Antipsychotics	100.0%	65.0%	17	17
Antidepressant Management	100.0%	38.0%	16	16



CLOSER LOOK AT THE DASHBOARD

Improved Filters

Prioritize payer programs and patient opportunities by filtering data and customizing your dashboard. Choose specific measures to display, change the trend period or date range and turn the immunization view on or off.



Two Different Views

Quickly switch between Tile View (above) and List View (below) depending on your preference. Tile View contains the graph of the current performance score, and the List View is a simplified chart of performance data.

Name	Performance Score	Goal	Outliers	Patients
Cholesterol PDC	94.1% Performance Score	91.0% Goal	9 Outliers	153 Patients
Adherence to Antipsychotics	100.0% Performance Score	65.0% Goal	17 Outliers	17 Patients
Antidepressant Management	100.0% Performance Score	38.0% Goal	16 Outliers	16 Patients

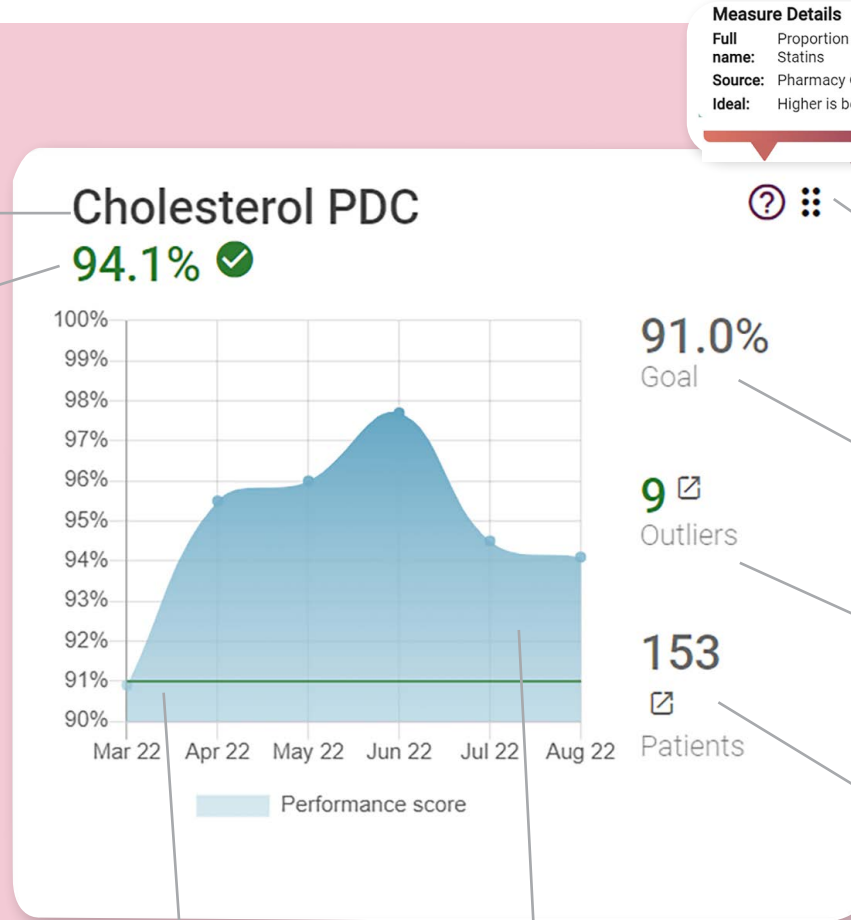
List View

UNDERSTANDING THE QUALITY MEASURE TILE

The Quality Measure Tile encapsulates a quick look at performance data for a specific measure, highlighting the performance score, a graphic view of the performance over the measurement period, and patient improvement opportunities.

Click the measure name to drill down into performance.

Measure Performance Score
Current Performance Score



Measure Details
Full name: Proportion of Days Covered: Statins
Source: Pharmacy Quality Alliance
Ideal: Higher is better

The dots next to the ? help you grab tiles and reorganize your dashboard.

91.0%
Goal

Performance Goal

9 Outliers

Patient Outliers (if any)

153 Patients

View all patients within the measure
*(Total number of patients in the measure denominator)

Green line represents performance goal.

Blue graph is performance score over the measurement periods.

CLOSER LOOK AT PERFORMANCE MEASURE SCREEN

The Performance Measure Screen provides detailed information about your performance score, graphically displays how your store compares to other pharmacies, and lists out participating quality improvement programs and insurances.

Performance Score goal completion

- Current performance score
- Gap between goal & score
- Measure goal percentage

Filter bar

- Goal set
- 6-month and Year-to-Date
- Date Range

Number of patients in measure

Benchmark your measure score by

- All EQUIPP® average
- state average
- organization

Insurance Mix Report

Line of business data

Line of Business	# of Patients	Performance Score	Organization Average	State Average	All EQUIPP Average
Medicare	140	94.2%	92.0%	93.0%	91.5%
Commercial	13	92.3%	87.5%	87.7%	86.4%

Quality Improvement Program (QIP)

Participating program data can be filtered by

- Program name
- # of patients
- Performance Score
- Gap
- Program goal
- Percentile

Run Chart

Line graph comparison of measure score to All EQUIPP® average, state average and organization

Reset Filters

Download Data

Pagination & Navigation

Increase or decrease items per page and use arrows for page navigation

NEW PATIENT-CENTERED VIEW

Patient Listings and Documentation

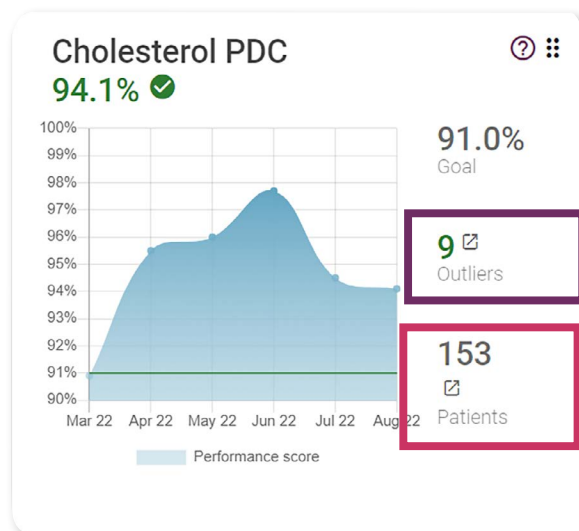
Quickly Access Outliers & Patients

The number of outliers and patients in a measure are clearly defined inside the measure tile.

- “Outliers” show those missing the measure’s intent
- “Patients” will show every participant in the measure

Patient Listing

Once you click on a patient, you can see the measures that are impacted.



Outliers

Last Name	First Name	Date of Birth	Designations	Provided By	Measure Name
BLACKBURN	MELODY	09/03/1958	None	TEST HP 3 Medicare Advantage	RASA PDC
DIVINS	DAVID	06/03/1925	None	TEST HP 3 Medicare Advantage	RASA PDC
FULLER	CATHERINE	06/10/1957	None	TESTHP20427C-922	

Documentation Tool

When a patient is adherent, the documentation status will say “Not Applicable.”

Sort by:

- Last Name
- First Name
- Date of Birth
- Provider
- PDC Rate
- Documentation Status

MELODY BLACKBURN
DOB: Sep 3, 1958
Health Plan: TESTHP2DC90009A-83C1-432E-BD9B-2A1779694A6A

Measure Name	Measure Status	Designations	Payer Program	PDC Rate	Documentation Status
RASA PDC	Outlier	None	TEST HP 3 Medicare Advantage	78.2%	Not Applicable
Cholesterol PDC	Adherent	None	TEST HP 3 Medicare Advantage	91.2%	Not Started

Documentation

Action (select all that apply) [Dropdown]

Primary Barrier (select one) [Dropdown]

Outcome (select one) [Dropdown]

Note (Free text box for pharmacy note/tracking purposes only) [Text Area]

Cancel Save

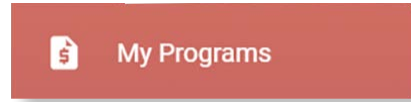
Documentation Tool

Streamline intervention coordination, with an enhanced documentation tool that lets you prepare notes for patients, print the display, and coordinate team care.

MY PROGRAMS OVERVIEW

If your store participates with Health Plans in pay for performance programs, you will have access to the My Programs screen.

Select the “My Programs” tab in the navigation bar.



View your pharmacy’s list of participating programs.

Filter by program year, include inactive programs or not

Sorting options:

- Program Name
- Program Year
- Last Updated

Search by Program Name

Reset Filters

The screenshot shows a web interface for "My Programs". At the top, there is a filter for "Select a program year" set to "2021" and a checkbox for "Include inactive". Below this is a table with columns for "Program Name", "Program Year", and "Last Updated". There is a search bar and a "Reset Filters" button. The table lists four programs, all for the year 2021, with the last updated date of "Feb 18, 2022, 10:18:04 AM".

Program Name	Program Year	Last Updated
Health Plan/PBM Pharmacy Performance Program #4	2021	Feb 18, 2022, 10:18:04 AM
Health Plan/PBM Pharmacy Performance Program #3	2021	Feb 18, 2022, 10:18:04 AM
Health Plan/PBM Pharmacy Performance Program #2	2021	Feb 18, 2022, 10:18:04 AM
Health Plan/PBM Pharmacy Performance Program #1	2021	Feb 18, 2022, 10:18:04 AM

Click a program name to access program details

Health Plan/PBM Pharmacy Performance Program #1

Program Description

The Health Plan/PBM Pharmacy Performance Program #1 focuses on the health outcomes of patient care related to medication adherence, in addition to rewarding pharmacies for adherence performance. The program aims to partner with participating pharmacies to improve member adherence in targeted drug classes which may result in higher-quality care.

Jan 2021 - Dec 2021 | Period Type: Actual

Program measures

Measure Name	Patient Count	Performance Score	Percentile	Gap	Goal	Progress	Outliers
Cholesterol PDC	11	91%	0	✓	N/A	0/100	0
Diabetes PDC	20	95%	0	✓	N/A	0/100	0
Program #1-Statin Management	20	95%	0	✓	N/A	0/100	0
RASA PDC	20	95%	0	✓	N/A	0/100	0

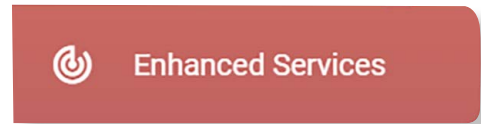
The information presented on this page is an estimate of your organization's performance for the stated program. The final performance will be determined by the program sponsor at the appointed measurement period.

My Program information includes a full description and list of measures and the ability to sort by date range.

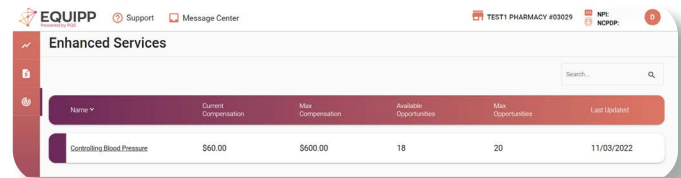
ENHANCED SERVICES OVERVIEW

Enhanced Services are special programs developed to improve patient outcomes (Currently this view is limited in access). *NOTE: As more Enhanced Services programs become available, additional pharmacies will have this option.*

From the icon bar on the left hand side, click on the “Enhanced Services” Icon to access a list of services your pharmacy is participating in.



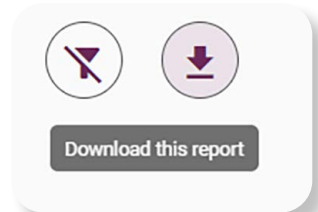
The Enhanced Services page will populate opportunities for those payer programs available in this view.



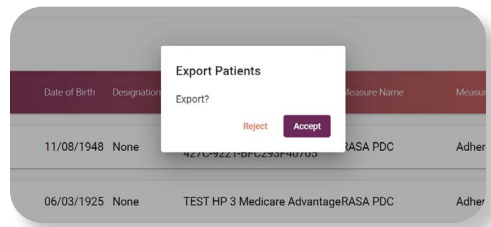
REPORTING

Download performance data and patient information to review at a later time or with your pharmacy team.

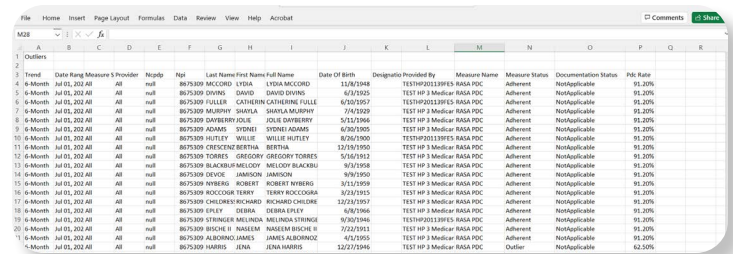
To download the full performance dashboard data, outliers, or all patient lists, please click on the downward arrow in the top right corner of the EQUIPP® screen.



Please accept the the export request, and the file will download to your PC in .csv format.



Your .csv file should be able viewable by Excel, Google spreadsheets, or any other spreadsheet application.



EQUIPP® SUPPORT

Ways to get help

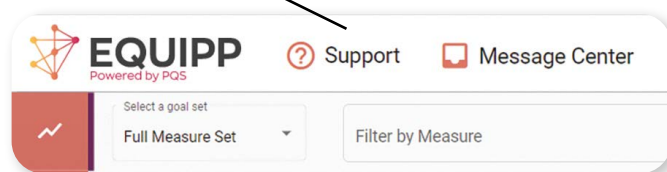
Submit a support request. Get an answer the next business day.

The EQUIPP® support team is available to address questions or your user/client concerns, Mon - Fri from 8:30 am to 5 pm (EST) and will typically respond to requests within one business day.

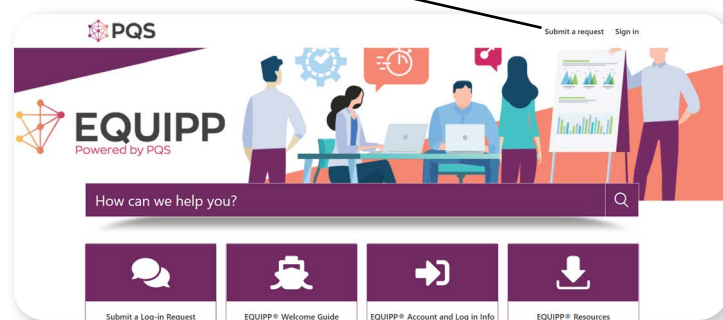
Option 1

Create a support ticket from the EQUIPP® dashboard.

Click on support at the top of your EQUIPP® screen.



Then click on "Submit a Request" on the top of the next page.



Option 2

Send an email to support@pharmacyquality.com

Submit your questions to the support team regarding password resets, site performance issues, and other technical support.

Why wait? Get answers right away.

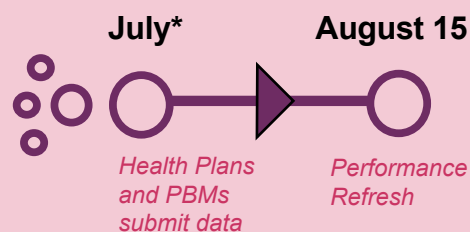
Visit support.pharmacyquality.com

Find useful content, videos and other resources to help.

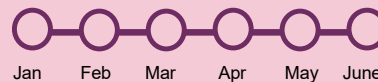
EQUIPP® DATA & SCORE REFRESH

On a monthly basis, several health plans and PBMs provide prescription, medical claims and member eligibility details to PQS. Measure calculations are completed, and performance scores are displayed in EQUIPP®.

Performance information is updated the following month after the claims data is received. Typically, performance scores are updated towards the middle of each month.



Claims Data Represents



*Example Refresh Timeline

A performance refresh for August reflects data submitted by health plans and PBMs in July. This data represents a measurement period of January through June. PQS validates the data submissions and calculates performance scores which are updated for display in August.